

Social Media Terms of Use

As a delegated regulatory body providing oversight of the condo management profession, the Condominium Management Regulatory Authority of Ontario (CMRAO) helps to protect consumers in Ontario's complex and rapidly growing condo industry. The CMRAO aims to reach licensees and other stakeholders using a variety of communications channels, including social media, to connect, share information about the condominium sector, and offer important details about our licensing program.

The CMRAO encourages positive dialogue and interactions with condo managers, condo management companies, and industry partners and stakeholders, as well as the broader condominium community (condo owners, directors, residents) through all its social media channels.

Anyone who engages with the CMRAO on any social media platform (Twitter, Facebook, YouTube, LinkedIn, Instagram) is subject to the following terms and conditions:

- Information provided on any social media channel is not intended to be legal advice.
- The CMRAO does not warrant or guarantee the quality, accuracy, or completeness of any information on any social media channel. Such information is provided "as is," without warranty or condition of any kind.
- The CMRAO assumes no responsibility for any material outside the CMRAO's social media channels that may be accessed through a link. No endorsement of any third party is expressed or implied by any information referred to, or linked from, any post.
- Likes, retweets, or shares from the CMRAO should not be considered an endorsement.
- Links to news stories or articles should not be considered an endorsement of that social media content.
- The CMRAO reserves the right to:
 - Remove inappropriate comments from the CMRAO feed for any reason, including (but not limited to) posts that are inaccurate, obscene, racist, sexist, hateful, libelous, violent, insulting, offensive, or threatening
 - Remove posts or comments that have a rude tone or contain abusive language
 - Remove posts or comments that are spam or appear to be advertisements
 - Remove posts or comments that are inconsistent with the CMRAO's values and objectives for using social media
 - Block and/or report any inappropriate posts, comments, or content not posted on any CMRAO platforms to the appropriate social media authority



Address: P.O. Box 48087 RPO Davisville Toronto, ON M4S 3C6



Phone: 1-866-888-5426



Website: www.cmrao.ca

The views of followers who comment on CMRAO's social media channels do not represent the views of the CMRAO.

The views of CMRAO staff who comment on CMRAO's social media channels do not represent the views of the CMRAO.

The CMRAO is not able to respond to all comments posted on social media, or resolve all complaints through social media, which is a public forum. Specific questions can be answered by contacting the CMRAO directly either by phone 416-607-7167 (or toll free 866-888-5426), or by email info@cmrao.ca. Staff of the CMRAO may request that specific issues be taken off social media and dealt with through direct contact.

The CMRAO's social media channels are monitored and maintained by CMRAO's Communications Department.