

Role of the CMRAO and the CAO for Ontario's Condominium Communities



**Regulates and licenses
condominium managers and
management companies.**



Enforces a Code of Ethics and promotes high standards of competency.



Handles complaints against condominium managers and management companies.



Maintains a public registry of condominium managers and management companies, including conditions and disciplinary actions.

**Empowers condo communities
with information on all
aspects of condo living.**



Provides mandatory training for condominium board directors.



Offers quick, reliable, and affordable online dispute resolution for condo communities through the Condominium Authority Tribunal.



Maintains a searchable public registry of information provided by condo corporations.

The CMRAO is the regulatory body that sets standards and enforces the mandatory licensing of condominium managers and condominium management provider businesses. Meeting these standards enhances the integrity of the sector, elevates the profession, and provides condominium owners with confidence in the companies and people who manage their important investment.

Visit cmrao.ca to learn more.